

Electronic Acknowledgement Receipt

EFS ID:	3510989
Application Number:	09604199
International Application Number:	
Confirmation Number:	4800
Title of Invention:	SYSTEM AND METHOD FOR AUTOMATED AND CUSTOMIZABLE AGENT AVAILABILITY AND TASK ASSIGNMENT MANAGEMENT
First Named Inventor/Applicant Name:	Robert H. Joyce
Customer Number:	24628
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Filer Authorized By:	Jon Christensen
Attorney Docket Number:	002950.P053
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Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$ 1440
RAM confirmation Number	2330
Deposit Account	230920
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Issue Fee Payment (PTO-85B)	96771issuefee.PDF	110506 501e708014a1090e42b454a4c1289648 e35a90c34	no	1

Warnings:**Information:**

2	Fee Worksheet (PTO-06)	fee-info.pdf	8201 99fe86509f2cc46a8beea1174de920be6e cbacc58	no	2
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Warnings:**Information:**

Total Files Size (in bytes):	118707
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.